



## 14 Points of Culture . . .

1. **Commitment** . . .

*I am committed to the Vision, Mission, Culture and Success of 4D Steel Detailing, its current and future team, and its clients at all times.*

2. **Ownership** . . .

*I am responsible for my actions, results & their consequences. I own everything that takes place in my work and my life and do not make excuses or place blame.*

3. **Integrity** . . .

*I always speak the truth, honor my promises, deliver what I promise & communicate potential broken agreements at the first opportunity.*

4. **Excellence** . . .

*I am totally committed to Excellence in everything I do. I always provide our clients with exceptional services and exceed their expectations at every opportunity.*

5. **Communication** . . .

*I speak positively of my fellow team members, the company & our clients in both public & private. I continually strive to improve my communication skills.*

6. **Success** . . .

*I totally focus my thoughts, energy & attention on the successful outcome of whatever I am are doing. I always strive to achieve Win/Win outcomes.*

7. **Education** . . .

*I am committed to self improvement. I learn from my mistakes. I share what I learn so that I can help my fellow team members and clients learn too.*

8. **Teamwork** . . .

*I am a team player and team leader. I do whatever it takes to stay together and achieve team goals. I ask for help when I need it and help others who ask me.*

9. **Balance** . . .

*I have a balance between work, family, social, physical, and spiritual aspects of my life. I enjoy life and create an atmosphere of fun and happiness so all around me enjoy it as well.*

10. **Quality Systems** . . .

*I follow all systems exactly until the system is changed. I propose changes to the system at the first opportunity. I accept that only systems fail, not people.*

11. **Consistency** . . .

*I am consistent in my actions so my clients and team mates can feel comfortable in dealing with me at all times. I am disciplined in my work so my results are consistent.*

12. **Gratitude** . . .

*I am truly a grateful person. I say thank you and show appreciation often so that all around me know how much I appreciate everything and everyone I have in my life.*

13. **Innovation** . . .

*I always look for innovative ways to improve the services we provide and the quality of our product. I share this information so that we can all benefit & grow.*

14. **Relationships** . . .

*I develop & maintain excellent relationships with team mates, management, owners & clients. I do everything possible to improve & build relationships.*